



## DEFINITION OF WET HIRE TO PRIVATE DOMESTIC CUSTOMERS & BUSINESSES

Effective from November 2017

### What is included with my Wet hire?

Regardless of the Unit, there are things that will always be included with a Gigloo Hire:

- Delivery and collection times pre-arranged to suit you. (depot open 7.30 – 5.30pm)
- Comfort in knowing that your unit will be delivered, installed and tested at your location by our friendly knowledgeable technicians – Units to be sited within 25m of mains water and electrical supply.
- Your unit in an immaculate condition fully stocked with water in the header tank, chemical and consumables; Soap, Paper Towels and Loo Roll
- Pre-start checklists / troubleshooting guides & Security Keys
- Standard Electrical fittings:
  - Shower Trailers – 16amp 25m lead.
  - Toilet Trailers – 16amp 25m lead, three pin 16amp/13amp adapter
- Standard Plumbing fittings
  - Shower Pods – 25m female connectors or ¾” bsp female
  - Shower Trailers – 20m Hose with Hoselock Connectors or ¾ bsp male
  - Toilet Trailers – 20m Hose with Hoselock Connectors or ¾ bsp male
- 24hr emergency engineer contact number.
- All logistical liaison with third party Transportation Providers – giving you peace of mind and assurance that your hired unit will arrive on time to site. GigLoo accepts no responsibility for any waiting charges incurred on site
- LPG supplied to fuel your showers for the hire duration to a predetermined specification of usage.
- The unit will be sited in accordance with your instructions, however no liability is accepted for damage caused to grass, gardens, hedges, pipes, cables etc. particularly in wet conditions.



- Toilets and showers can freeze in extreme weather conditions. We cannot be responsible for the functionality of the unit if the temperature drops below zero. We can supply antifreeze in the tanks, by prior arrangement, please speak to the team if concerned.
- Cleaning of the unit on its return, unless deemed an unreasonable condition.

## What won't be included in your Wet Hire:

- Engineer permanently on site – this can certainly be arranged, please call to discuss your requirements.
- Servicing, (emptying of waste) replenishment and cleaning of unit within your hire – this must be prearranged and chargeable in advance.
- Damage to unit and / or missing accessories – an optional 5% Damage Waiver Fee is added to your order at time of booking. This will cover accidental damage up to £1,000 on each unit; extraordinary cleaning up to £250 per unit and loss of accessories up to £250 per order. Opting out of this waiver will leave you liable to extra charges.
- It is the Hirers responsibility to ensure the unit is covered by adequate insurance against damage, fire and theft from the point of delivery signature until off -hire / collection
- Late access to your site – we will have to charge for our guys time if we are held up on site for more than half an hour, we have our other customers to think of too.
- Free call out to site – if Gigloo Units are at fault then of course we will be there like a shot to sort you out – however do troubleshoot issues before making the call – charges will be applicable if the unit has been unplugged!



## So why should you Wet Hire?

Wet hiring gives you peace of mind throughout your Event. Organising an Event whether it be a small Birthday Party or an awesome scale festival, keeping all the balls in the air can prove a struggle. Wet Hiring from GigLoo will give you the assurance that your Toilet and Shower provision is in the hands of the professionals!

*If you are reading this - you've already found a company you can trust to provide you with state of the art shower and toilet units and who are passionate to ensure your needs are fulfilled on time and on budget!*

**For Full Terms and Conditions please refer to our website:**

**<https://www.getgigloo.com/terms-and-conditions>**